

CANCELLATION POLICY AT A GLANCE

All will be made in full consultation with both parties.

	UNFORESEEABLE CIRCUMSTANCES - OUTLINED IN RENTAL AGREEMENT 6.1 (eg fire, flood, explosion, Act of God, war)	NEW GOVERNMENT COVID RESTRICTIONS 8 WEEKS BEFORE, AND PRIOR TO ENTRY TO THE PROPERTY	NEW GOVERNMENT COVID RESTRICTIONS FOLLOWING ENTRY TO PROPERTY	BEFORE MIDDAY ON THE FRIDAY 8 WEEKS BEFORE RENTAL	BETWEEN 8 AND 4 WEEKS BEFORE RENTAL	AFTER MIDDAY ON DAY 4 WEEKS DAYS BEFORE RENTAL
HIRER INSTIGATES CANCELLATION				Neither party has liability. <u>All fees repaid</u> and the hirer is not responsible for any further payments.	Neither party has liability. The owner is entitled to retain the initial 50% rental fee paid to secure the booking. <u>The hirer will be refunded the remaining 50% rental, plus the deposit against damages and the housekeeping fee for dogs</u> (if applicable) within 7 days. The owner will make every endeavour to re-let the property at the same rate in which case the owner will refund all of the rental fee	Neither party has liability. <u>The owner is entitled to retain full rental fee.</u> Deposit against damages and housekeeping fee for dogs shall be returned. The owner will make every endeavour to re-let the property at the same rate in which case the owner will refund all of the rental fee
OWNER INSTIGATES CANCELLATION	Owner will notify hirer ASAP and <u>all rental fees and deposits returned</u> . Hirer will have no further responsibility for rental payments.	<u>Hirer will be entitled to a full refund of all fees and deposits relating to rental.</u> This will be refunded within 7 days.	Hirer will be entitled to <u>a refund of deposit against damages</u> as outlined in the Rental Agreement. This will be refunded in 7 days.			